

Baseline by Lumecon Limited Warranty

Lumecon LLC (referred to as the “Company”),

warrant their products, including LED fixtures, to be free from manufacturing defects in material and workmanship for a Five Year Warranty period, subject to the terms provided in this Warranty. This warranty extends to the original purchaser only and is not transferable to anyone who purchases the Product from the original purchaser.

Terms and Conditions

If the product is determined to have failed during the Five Year warranty period, the company will, in its sole discretion, (i) repair the product or defective part, (ii) replace with the same or a functionally equivalent product or part. For purposes of clarity, the Company shall not be responsible for the labor or other costs or expenses to remove, repair or install any defective, repaired or replaced product.

This Warranty is valid and applies only when the Company’s products are (i) properly utilized for their intended purpose as provided in the Product Specification Sheets, and (ii) properly configured, wired and installed in accordance with the Product Instruction Sheets, building codes, and the latest National Electrical Code (NEC) and applicable UL Safety Standards.

The Warranty period begins on the date of original shipment; if a product is replaced or repaired under this Warranty, the period does not start over, but the Warranty period for the replacement product maintains the Warranty period of the original product. For different categories of the products the warranty period is defined as below:

This Warranty does not apply to any of the following situations:

- Products that have been improperly modified, adjusted or repaired after leaving Company’s premises.
- Products that have been subjected to misuse, mishandling, misapplication or accident
- Products that are damaged due to improper configuration, design and/or layout
- Products that are damaged due to improper installation or connection
- Products used in an inappropriate location or in environmental conditions (temperature, humidity, moisture, etc.) outside the normal specified range.
- Products used in connection with any components, devices or systems other than those explicitly approved as compatible with Company’s products and listed on Company’s website.
- Electrical power surges and spikes
- Damage from lightning, high winds, hail, flooding, tornado, fire or other “acts of god.”
- Products that have been used in any manner or for any purpose that is not consistent with Company’s Product Specification Sheets.



How to Make a Warranty Claim

In the event that the original purchaser wishes to make a claim under this Warranty, the original purchaser must contact Company's sales representative, to request a Return Goods Authorization ("RGA"). The original purchaser must promptly submit the completed RGA form to Company, including proof of date of purchase. Once Company reviews the RGA and determine the claim is within the scope of the Warranty, Company will instruct the original purchaser to return the defective product, on purchaser's charge for shipping cost, to Company's address. Please note that your RGA number must be clearly marked on the outside of the package containing the defective products. Failure to follow this procedure will void this Warranty.

The Company reserves the right to examine the installation site and examine and test all products under claim of Warranty to evaluate proper configuration, design, layout, installation and usage; determine the cause of failure; and make a determination whether the product is covered under this Warranty. If Company determines, in Company's sole discretion, that the claim is within the terms and conditions of this Warranty, Company will either repair the product, or provide the same replacement or functionally equivalent product.

Customer Acknowledge

Company Name: _____

Title: _____

Signature: _____

Date: 1-1-2023